Case Study

Programme Management

Client	**Large Retailer**
Service	Change Management
The Work	We were engaged by the client to provide independent Programme Management over all work streams relating to the set up of a new company to manage investments from their in house pension scheme.
How We Helped	We split the work into seven work streams and identified the client's staff who were to be given individual responsibility for each of the work streams. We created a project plan and identified the critical path through the plan. We worked closely with the client throughout the project to identify and mitigate programme risks in addition to managing the remedial actions and ensuring that fully informed decisions were made. We worked with the internal team in addition to coordinating the external suppliers' delivery across this complex plan. Weekly status reports were provided to the project stakeholders detailing project progress and identifying where business influence was required.
Value Added	We were able to utilise our extensive experience of the Investment Management industry and were able to identify those areas of the project that presented the greatest risk to the success of the project and to highlight those areas in which client mitigation was required. Ultimately, this led to reduced project time and a more effective project. Additionally, we benefited the client by providing input to the Target Operating Model based on our past experience in this area.

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