

Case Study

PCI DSS Compliance Review



Client Global Professional Membership Organisation

The work Our client, a PCI level 3 professional membership organisation with over 100,000 members worldwide engaged us to guide them through their acquiring bank's requirements for compliance with the PCI DSS.

How we helped The first step was to establish a project steering committee within the organisation, consisting of their major stakeholders to secure engagement from all impacted areas from the start. We then carried out a gap analysis against the 12 key areas of the Standard. Once complete we worked with our client to compile a detailed project plan designed to implement the organisational changes required to bring the client's processes and controls into compliance. As part of the gap analysis we identified areas in the organisation's payment processes where procedures and controls could be improved to realise business benefits as well as tighten security around their cardholder data. The 10 month project plan included all the steps required to remediate the identified control weaknesses including: action ownership; managed timeframes; risks and issues; interdependencies, etc. We subsequently participated in steering committee meetings to maintain oversight of the project and provide project and remediation guidance on an ongoing basis.

As the 10 month project neared completion we returned to our client to undertake a further gap analysis to provide assurance that the identified weaknesses had been successfully remediated and the mitigating controls implemented were operating effectively. We then helped the client complete the SAQ D questionnaire which was approved by their acquiring bank.

Value Added By helping our client interpret the complex control requirements of the PCI DSS we were able to identify improvements to their payment card processes which not only gave them enhanced security and PCI DSS compliance, but also provided cost reductions and service efficiencies to physical and logical storage arrangements.

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