

Manage the operational oversight and control of outsourced services for clients



For client companies there needs to be a clear process in place to manage the outsourced relationships which is often more rigorous and extensive than for non-outsourced relationships. This may mean regular monthly or quarterly review meetings between the relevant staff of the client company and the service provider, appropriate revision/review of contracts, updating of service levels, measurement of performance against KPIs, analysis of management information, preparation of minutes for meetings etc.

We can help establish and manage the governance processes required to ensure that the client company maintains sufficient management control over the supplier, on an outsourced basis, to meet its regulatory obligations and enable the client to focus its resources on the day to day running of the third party relationship.

Our People

- [Nick Alford](#)
- [Mark Child](#)
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White Papers

- [Fund Management Outsourcing](#)
- [It's the "P" Word Stupid!](#)
- [Asset Management Component - Outsourcing the Next Wave](#)
- [Financial Services Outsourcing](#)
- [Non-Financial Services Outsourcing](#)
- [Third Party Data Breaches - Out of Sight, Out of Business](#)

Case Studies

- [Third Party Data Centre Outsource Due Diligence](#)
- [Data Privacy Third Party Assessments](#)